

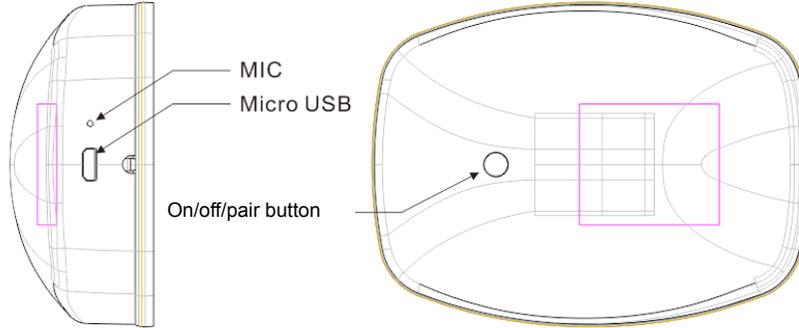
# EXTW37\_TWS Bluetooth headphone user guide

【No. : V1.0】

Thanks for choosing the first and only EXTW37 Bluetooth True Wireless headphone. Please charge the headset and read the manual carefully before using.

## 1. Product description and features.

### 1.1 Appearance



① MIC

② Micro USB: DC5V charge port

③ On/off button, indicator light: single press to turn on, and press 2 seconds to enter pairing, press 3 seconds to turn off.

### 1.2 Feature:

- TWS two channel High Precision Audio (HPA) wireless Bluetooth headphone
- Easy to operate with single button design.
- Large battery capacity, long time usage.
- HPA speaker driver, bass sound, tenor clear, high pitched loud and clear.
- Saves power intelligently: Turns off automatically after 10 minutes after no connection.

P.1

## 2、How to use

P.2

### 2.1 General operation:

Function	Instruction	Indicator status	Beep Sound
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Turn ON	Single press  button both Left and right, headphone get paired automatically	Blue light flash fast	Yes
Enter pairing mode	press  button for 2 seconds to enter	Red and blue Alternately flash	Yes
TWS function	When both sides are turned on, left and right channel will connect by wireless		
Pairing	Search Bluetooth devices on your phone, click' EXTW37' to pair	Blue light flash slowly	Yes
Play/Pause	Press  to play, repress  to pause(both side work)	Blue light flash slowly	
Answer calls	When calls coming, press  to answer		
End calls	Press  to end calls		
Low power warning	Warning when low power	Red light flash fast	Yes
Charge	Micro USB DC5V	Red light on	
Disconnected	1.Close phone Bluetooth. 2.Cancel pairing on the Bluetooth device list.	Flash fast	Yes
Turn OFF	1.Press  for 3s to turn off; 2.Turn off automatically after 10 minutes no connection.	No Indicator	Yes

### 3、Pairing

P.3

#### 3.1.Initialize the R channel headset, L channel headset interconnection

3.1.1. Red is R channel, black is L channel.

3.1.2. Press R channel  for 2 seconds to enter pairing mode, red and blue light will alternately flash with beep sound.

3.1.3. Press L channel  for 2 seconds to enter pairing mode, red and blue light will alternately flash with beep sound.

3.1.4. Press R channel  for 2 times and press L channel for 2 times, waiting for interconnection, blue indicator light will flash slowly.

3.1.5. R and L channel  will work together, and when open next time, no need R and L channel pairing operation.

(If first operation failed, please retry according to above steps)

### 3.2. Headphone and phone pairing

3.2.1 Press R channel  for 2 seconds to enter pairing mode, red and blue light will alternately flash with beep sound.

3.2.2 Open the Bluetooth function on your phone/pad, search and waiting for 'EXTW37' pairing name.

3.2.3 Click 'EXTW37' to pair. The indicator will flash slowly after paired, you can answer calls and play music.

### 3.3 Pairing with computer

3.3.1 If your PC does not have Bluetooth, you can use Bluetooth USB adapter above 4.0(not included), and install the Bluetooth.

3.3.2 Turn on headphone and into pairing mode.

3.3.3 Open the Bluetooth menu installed on your PC, and search.

3.3.4 After a few seconds EXTW37 'will show on the list of active Bluetooth unit;

choose connect.

3.3.5 After connected successfully, you can play music via the headphone.

## 4. Charge

P. 4

### Warning!

- Please use charger with safety certification or regular manufacturers .
- Do not charge in your pocket, parcels, near flammable debris or in a damp, high temperature environment.

Please charge the headphone with dual Micro USB Viper Coil cable provided. The indicator light will keep red on when charging and blue indicator light is on when battery is full.

For the first time, please extend charging time. iPhone and Xiaomi phone can see the status of battery level directly.

## 5. How to wear the headphone correctly

Wear the headphone and adjust the earmuff fit to your ear. The red speaker grill cloth is on the right, the black speaker grill cloth is on the left.

## 6、Product specification

### 6.1 Wireless Transmission

Parameter	Specification
Bluetooth Version	V4.0+EDR (True Wireless (TWS) CSR64215 Bluetooth module)
Bluetooth profiles	A2DP, AVRCP, HFP, HSP
Audio Decode	Support SBC, MP3, AAC, APTX-LL audio format (Latency : <40ms)
Bluetooth Communication Range	About 10m (without obstacles)
Wireless output	Class2: +4dBm (-6 ~+4dBm),
Wireless band	ISM band: 2.402-2.480GHz

### 6.2 Battery

Parameter	Specification
Battery Type	Lithium polymer battery
Capacity	3.7v ===500mAh, 1.85w
Charge time	About 1.5 hours
	P.5
Battery life	Cycle charge 500 times
Working time	About 20 hours calls & music & middle volume
Standby time	About 300 hours

### 6.3 Speaker Driver

Parameter	Specification
Speaker size	φ 40mm
Speaker Impedance	32 ohm
Output	10mW
Frequency Response	20Hz ~20,000Hz
Sensitivity	105 dbm
Distortion	< 2 %

### 6.4 Others

Headphone Parameter	Specification
Microphone sensitivity	-45db
Standby current	0 mA < I < 4 mA
Sleep current	< 0.001 mA

Consumption	15mA < I < 22mA;
Charge port	Micro USB, DC5V
Headphone Size	112.5 x 87.5 x 37mm
Product weight	≈ 122.5 g
Material	ABS

## 7、FAQ

Problem Description	Solutions
Can not connected	<ol style="list-style-type: none"> <li>1. If meet cannot search the device or cannot connect, please make sure the Bluetooth headphone is in pairing mode,</li> <li>2. If cannot re-search, re-start the phone or computer and retry.</li> <li>3. If too many Bluetooth devices are around and hardly search, please turn off the other bluetooth devices.</li> <li>4. If password needed, please type 0000</li> </ol>
No sound when play music	<ol style="list-style-type: none"> <li>1. Check if your phone volume is in the Minimum volume</li> <li>2. Check if the headphone is in pause status.</li> </ol>
Play music appears off the sound, Won't turn on.	<ol style="list-style-type: none"> <li>1. Check if the range exceeds the communication distance or there is an obstacle between the headphone and the connected devices.</li> <li>2. Check phone if not enough storage, pls. restart your phone.</li> </ol>
Cannot turn ON	No power, please charge and then retry.
Cannot charge, no red indicator	<ol style="list-style-type: none"> <li>1. Fully charge, charge again after half hours play, red indicator will be on.</li> <li>2. Charging cable is defective, charge with new one.</li> </ol>
Paired, but not your phone	<ol style="list-style-type: none"> <li>1. The headphone maybe connected with the latest paired phone automatically.</li> <li>2. Please turn off Bluetooth of latest phone or retry it far away from the latest phone to pair with your phone.</li> </ol>